

Powys Patients Council - Bronllys Hospital, Powys. Felindre Ward

VOLUNTEER ROLE: Volunteer Member Powys Patients Council

SUPPORT: Council Members to be supported by Mental Health Participation Officer at PAVO, Alice Dolan - (Alice.Dolan@pavo.org.uk)

ABOUT POWYS PATIENTS COUNCIL

Powys Patients' Council (PPC) is a project funded by the Powys Teaching Health Board (PTHB), facilitated by Powys Association of Voluntary Organisations (PAVO) Mental Health Team. The PPC holds regular confidential, in person meetings on Felindre Ward, Bronllys Hospital.

The PPC gives people an opportunity to express their views on the services they receive, ask questions and confidentially provide feedback. The PPC then works jointly with Ward Management, PTHB and 3rd Sector Organisations to find solutions and improve the experiences of people admitted to Felindre Ward.

COULD THIS ROLE BE FOR YOU?

The Powys Patients Council (PPC) is looking for a compassionate volunteer who can draw from their own experiences of acute mental health service. You will attend monthly, in person meetings on Felindre Ward, Bronllys Hospital where (along with the other PPC volunteers) you will be a part of informal conversations about what is and isn't working well for people currently admitted to the ward. We cover topics such as access to activities, access to advocacy services and general life on the ward.

Please don't let a lack of formal experience stop you from applying—your lived experience is the most valuable asset we're looking for. If you've been an inpatient in an acute mental health unit yourself, or if you've cared for someone who has, you're the perfect person for this role!

We are looking for a volunteer with the following experience and skills

- Ability to use insight from their own experience to inform discussions without sharing details that may distress themselves or others.
- An ability to visit acute mental health units and engage in care-based discussion without detriment to their own mental health.

- Willingness to establish relationships with PTHB and hospital management to work collectively to achieve goals.
- Ability to meet a regular time commitment.

WHAT'S IN IT FOR YOU?

- The chance to use your innate expertise to help others who you share similar lived experiences to yourself.
- A full induction process that will provide you with the practical skills and confidence needed for the role.
- Access to further training provided by third sector organisations and Powys Teaching Health Board.
- Access to development through co-production opportunities with Powys Teaching Health Board
- Travel expenses and lunch provided.

YOUR COMMITMENTS FOR THIS ROLE

Maximum total of 4.5 days a year.

- Attend a minimum of 5 meetings per year.
- Each monthly PPC session is 1.5h for lunch followed by 2h meeting on the ward.
- A full induction and onboarding process to be completed on a timeline set by you.
- The induction process must include 2 x shadow meetings on the ward.

EXTRA INFORMATION

Location: Bronllys Hospital, Bronllys LD3 0LY

Staff Contact: ALICE DOLAN

Contact Number: 01597 822191 / 07833 401446

Email Address ALICE.DOLAN@PAVO.ORG.UK

REIMBURSEMENT: Voluntary basis with reasonable out of pocket expenses reimbursed in accordance with PAVO Volunteer Policy

NEXT STEPS: If you are interested in this role, please contact Alice for an initial informal discussion.

Role description created: 14/10/2025

Role description review date: 14/10/2026